

PRIDE TIRES INC.

LIMITED WARRANTY FOR PASSENGER AND LIGHT TRUCK TIRES

1. **Tires Warranted to be free from defects in workmanship and material**

Every tire sold, bearing a complete serial number or identification number is warranted to be free from defect in workmanship and materials for the life of the original tread under normal service and use.

2. **Warranty Coverage**

a) This warranty is limited to original purchasers of tire and is limited to tires sold in Canada only.

3. **Adjustment Program**

If a defect in workmanship or material appears in the tire under normal use and service at any before 2/32nds of an inch or less of tread remains, present the unserviceable tire to the dealer from whom it was purchased. The warranty is limited to three years from the date of manufacture of tire.

If our examination shows such tire has a defect in workmanship or material an adjustment will be made on a pro-rated basis and calculated on our Current selling price multiplied by the percentage of the remaining usable tread depth. This Percentage is calculated as Remaining Tread Depth less 2/32nds of an inch/ Original Tread Depth less 2/32nd of an inch.

4. **Not Covered in the Warranty**

- a. Failure due to improper installation of tire or wheel.
- b. Tire failure or loss due to misuse, overload, improper inflation or negligence.
- c. Road hazards such as but not limited to cuts, punctures, impact breaks, or chipping.
- d. Irregular wear due to misalignment or mechanical reasons.
- e. Improper repair, or with repairs not conforming to the Rubber Manufacturers' Association standards.
- f. Charges for demounting, mounting or balancing or any incidental charges thereof.
- g. Sales taxes and environment fees.
- h. Loss of time, inconvenience, loss of use of vehicle or consequential damages.
- i. The tire must not have been prematurely worn or damaged due to abusive or unusual operating conditions.

5. **Dealer Obligation**

Claims must be submitted in writing by filling out the claim form to our company. Claim form must be accompanied by following:-

- a. Copy of Sales Invoice
- b. Photographs clearly showing the defective area from inside of the tire and outside of tire.
- c. Serial numbers de grooved from the tire and pasted on the photo.

6. **Physical Inspection**

- a. All claim tires have to be held for a period of 60 days or until credit is received. We reserve the right to physically inspect any or all claimed tires within the specific 60 day period.
- b. Physical inspections may be done at your place of business or we may ask you to ship the tires to a designated location for inspection. If you are required to ship the tires, they must be shipped freight prepaid. A reimbursement for the freight charge will be included in your adjustment credit.

7. **Exclusions**

All obligations or liabilities for incidental or consequential damages connected to the failure of tire(s) and /or wheel(s), are hereby excluded without limitation, inconvenience, rental vehicles, travel or lodging, the loss of commercial or personal property, loss of time or revenue.